

KEY WARRANTY FEATURES

- 1) Aztech Doors & Windows accepts full responsibility only for the items sold on "SUPPLY & INSTALL" basis. Items sold on "SUPPLY ONLY" basis are subject to limitations as described in the corresponding manufacturer's warranty.
- 2) Subject to limitations listed in the manufacturers' warranties and the exclusions contained herein Aztech Doors & Windows provides warranty for:
 - a) All workmanship is warranted for LIFETIME.
 - b) The U.P.V.C. window frames and sash are warranted against defects in materials such as blistering, peeling, flaking, corroding or fading for LIFETIME.
 - c) All window hardware is warranted against defects in material for LIFETIME.
 - d) Insulating glass units are warranted for LIFETIME against seal failure. Glass breakage, cracks or scratches of any kind are not covered by this warranty. Spontaneous glass cracking is covered for the 1st heating season.
 - e) Sliding patio door U.P.V.C. frame & sash are warranted for LIFETIME against defects in materials such as blistering, flaking, corrosion, uneven fading, discolouration and peeling.
 - f) Steel doors, door lites and other components are covered by a LIFETIME warranty against defects in materials such as delamination of the slabs, blistering or flaking, corrosion of hinges and sills, uneven fading, discolouration and peeling.
- 3) Warranty is non-prorated and transferrable to purchasers of the home with a mandatory 60-days notice to Aztech Doors & Windows.

EXCLUSIONS & LIMITATIONS

Aztech Doors & Windows will not be liable for:

- 4) Variance in grain pattern and colouration of natural wood components.
- 5) Condensation on the innermost surface of glazing naturally occurring in high humidity vs. temperature conditions, especially when worsened by window coverings, blinds, curtains, or shutters that prevent adequate airflow along those surfaces.
- 6) Physical damage of any kind caused by misuse, accident, improper cleaning or lack thereof, exposure to harsh chemicals, acts of God or acts of nature, police action, criminal act, etc.
- 7) Any damage caused by the shift of the building structure and/or the wall envelope, any subsequent construction work like painting, stucco, re-trimming interior, etc.
- 8) Any product that has been attempted to have been repaired, adjusted or modified by anyone other than Aztech Doors & Windows technicians.
- 9) Any consequential or incidental damages caused by a faulty product regardless of whether such defect is or is not covered by this warranty.
- 10) Any products that have not been paid in full within 45 days of the installation date.

All vinyl replacement windows are warranted by Vinyl-Pro Window Systems Inc. the manufacturer, to:

Name of Present Property Owners: _____ Date of Installation: _____

Address: _____ City: _____

Provincial/ State: _____ Postal Code /Zip: _____ Company Name: _____

Against defects in material, as specified under this Warranty, occurring as a direct result of the manufacturing process, for the following product parts and components, under normal use and service.

No.:

Lifetime Manufacturer Warranty for UPVC Vinyl Window No Limitations, fully transferable warranty

To: _____ From _____
Name of Present Property Owners Date of Installation

Installed at: _____ By: _____
Address Name of Dealer / Seller

Against defects in material, as specified under this Warranty, occurring as a direct result of the manufacturing process, for the following product parts and components, under normal use and service.

Warranty Includes: Frames, Glass, Operators, Handles, Locks. Part and labour are included.

Transferable Warranty: Fully transferable warranty to the next property owner under the same original terms.

Warranty does not include:

- A) Glass breakages, damage of window during installation, faulty workmanship during installation.
- B) Any damage caused by settlement of building, failure of structure (including foundation or walls), fire, wind, lightning and other acts of God, intentional acts, or unreasonable use, accidental damage and negligence, improper care, normal weathering or exposure to harmful chemicals or vapors, may overtime, result in minor discolouration.

REPLACEMENT PARTS OR REPAIR:

Vinyl-Pro reserves the right to discontinue or change any window as currently manufactured. If Vinyl-Pro determines to make a replacement under the terms of this warranty and an exact replacement part as unavailable, Vinyl-Pro reserves the right to substitute a part of equal at it's sole option.

OBTAINING PERFORMANCE OF THIS WARRANTY:

Vinyl-Pro requires the certificate of installation to be mailed during a period of no longer than 30 days from the date of installation.

MAINTENANCE & CLEANING

The surfaces of the Vinyl-Pro window will over time collect a layer of surface dust. Normal dusting with a damp cloth will remove this accumulation of surface dust. If you wish to do a more thorough cleaning of the windows, the following procedure should be followed.

Vinyl - A mild solution of household liquid cleaner such as dishwashing detergent may be used. For stubborn stains, cleaner such as Fantastic or VIM may be used. Caution: Do not use harsh abrasive on vinyl.

No.:



69 Jardin Drive, Concord, Ontario, Canada L4K 0A8
Phone (905)-669-2636 Fax (905) 669-2529
www.vistapatiodoors.com

LIMITED NON-PRORATED WARRANTY

25 YEAR LIMITED WARRANTY ON WHITE PVC VINYL COMPONENTS

For a period of twenty five (25) years from the date of purchase, **Vista** warrants that all white vinyl panel and frame components will be free of any manufacturing defects which include splitting, blistering, peeling, flaking, chipping or corrosion.

10 YEAR LIMITED WARRANTY ON PAINTED PVC VINYL COMPONENTS

For a period of ten (10) years from the date of purchase, **Vista** warrants against any splitting, blistering, peeling, flaking, chipping or corrosion of vinyl door components (kits and complete doors) if supplied and painted by **Vista**.

LIFETIME LIMITED WARRANTY ON INSULATED SEALED UNITS

For a period of twenty (20) years from the date of purchase, **Vista** warrants that the insulated units will be free of dust coatings or debris between the two sheets of glass or development of condensation, caused by seal failure.

2 YEAR LIMITED WARRANTY ON HARDWARE

For a period of two (2) year from the date of purchase, **Vista** warrants against any defective handles, security locks and rollers.

10 YEAR LIMITED WARRANTY ON MINI BLINDS

For a period of ten (10) years from the date of purchase, **Vista** warrants that all internal tilt and turn mini blinds will continue to be in good operational condition and free of manufacturing defects and that the sealed unit will be warranted against seal failure for a period of ten (10) years from the date of purchase.

EXCLUSIONS FROM LIMITED WARRANTY

Vista shall not be liable for and this warranty does not apply or extend to all defects or damages as a result of vandalism, abuse, accident, neglect, Acts of God, improper handling, poor installation (including frame not square, twisted, warped toward interior or exterior or bowed), or inappropriate maintenance. This warranty does not apply to defects or damage caused by improper ventilation, heating or condensation due to excess humidity. Painting, coating or varnishing over the **Vista** doors original finish will not be covered under this warranty along with colour changes due to normal weathering over time. Damage resulting from exposure to corrosive fumes, chemicals or sea salt will not be covered by this warranty. **Vista** will not be liable for any labour costs and/or transportation costs for any issue not warrantied.

GENERAL TERMS AND CONDITIONS

This warranty is given in lieu of all other warranties, liabilities or obligations of **Vista**. No sales representative, distributor, retailer, or dealer has any authority to modify this warranty. **Vista** shall not be liable for costs of shipping, applicable taxes or damages to the building or properties associated with the building.

CLAIM PROCEDURE

Any claim of defect must be submitted in writing by the original purchaser to **Vista** Customer Service Department. The claim must identify the nature of the defect(s), date of purchase, original invoice number showing order details and date of shipment, name and address of the property owner(s).

DISCONTINUANCES OR CHANGES

Vista reserves the right to discontinue or modify any of its products without prior notice to the original purchaser. In the event of such discontinuance and / or change, **Vista** shall not be liable to the original purchaser. In the extreme circumstance a product covered by this warranty be unavailable, **Vista** reserves the right to substitute a product of equal quality or price, according to the **Vista's** sole discretion.

10 YEAR LIMITED WARRANTY

COBRA DOORS 2000 LTD. 10 YEAR LIMITED WARRANTY PROGRAM:

- Year 1: PARTS, LABOUR* AND PAINT (EXCLUDING POLYTEX WHITE)
- Year 2-10: PARTS ONLY (LIMITED WARRANTY)

Cobra Doors 2000 Ltd. warrants the door slab against defects in material and workmanship ten (10) years from the date of purchase, providing recommended installation, painting and maintenance procedures are followed. In the event the date of purchase cannot be provided, the warranty period begins from the date of manufacture rather than date of purchase. This warranty is subject to disclaimers and limitations described below.

DISCLAIMERS AND LIMITATIONS

- The warranty against defects in material and workmanship from the date of purchase, providing recommended installation, painting and maintenance procedures are followed.
- This warranty specifically excludes all components used in assembly of the pre-hung unit except for the door slab itself. This warranty does not cover deterioration or damage due to vandalism, fire or smoke damage, harmful liquids or the failure of any paint applied subsequent to original manufacturing process. There is no warranty which extends beyond those terms described herein Cobra Doors 2000 Ltd. makes no representations of any kind expressed or implied regarding products manufactured or understood that the product price is consideration of limiting Cobra Doors 2000 Ltd. liability for products manufactured or distributed.
- Warranty for glass (5 year limited warranty) only applicable for seal failures. Glass breakage is not covered by warranty. Glass defect must be visible at 1 meter (3 feet).
- Agents of Cobra Doors 2000 Ltd. have no authority to make representations of any sort beyond those contained herein.

EXCLUSIVE REMEDIES AND CLAIMS PROCEDURES

- The exclusive remedy for a product that does not perform as warranted is repaired or replaced. An authorized Cobra Doors representative shall inspect the product in question and shall determine whether repair or replacement will be authorized. Labour costs associated with removal or re-installation of the door system is solely the responsibility of the purchaser or homeowner. After 1 year, Cobra Doors 2000 Ltd. is not liable for consequential damages or recovery of any other direct or indirect costs (i.e. shipping, handling, finished painting, etc.).
- This warranty is in lieu of all other warranties expressed or implied and shall be void if damage was due to improper installation maintenance or use. Warranty may be void when products are altered in any way other than normal use. Installation of a storm door on a Cobra door voids all warranties.
- All end users must contact their dealers directly regarding any warranty issues. Cobra Doors 2000 Ltd. will not deal directly with the end user, only with the authorized retailer.

*Not including removal or re-installation of door system. Sweep warranty is supply only.

We are an Energy Star Certified company. An Energy Star certified company corresponds to strict energy performance standards and uses less energy, is less expensive to operate, and causes fewer greenhouse gas emissions. The ENERGY STAR® symbol goes one step further and identifies specific models that meet or exceed premium levels of energy efficiency. This certification is widely respected by consumers and is an indicator of superior energy-efficiency that reduces cost and is environmentally-friendly. Our principal benefits after having obtained Energy Star Certification is the brand recognition for energy efficiency among consumers.

